

**LIFETIME LIMITED WARRANTY WITH TWELVE YEAR FULL REPAIR
OR REPLACEMENT ON DAYSTAR ENERGY PRODUCTS COLLECTORS AND HARDWARE**

1. COVERAGE

This warranty issued by Daystar Energy Products International, hereinafter referred to as "DE", applies to all solar collectors with unglazed polymer absorber plates manufactured by it and purchased for use on swimming pools, spas or hot tubs, and installed in North America (the United States, Canada and Mexico). It extends to the first retail buyer on whose premises the equipment is initially installed.

2. TWELVE YEAR PARTS WARRANTY

DE warrants that all unglazed polymer swimming pool solar collectors manufactured by it shall be free from defects in material and workmanship will withstand the effects of freezing weather and will not fail from corrosion or from scale or deposits in the walls of its water passages. DE also warrants that all stainless steel mounting hardware, hoses, hose clamps, pipe adapters, strapping and end caps (hereinafter referred to as "hardware") shall be free from defects in material and workmanship and will not fail from corrosion or scale and will withstand the effects of freezing weather. If a defect becomes evident within twelve (12) years from the date of the initial installation, DE will repair, or at its option, replace the solar collector or hardware within a reasonable time and without charge for parts. The replacement parts may be new or factory rebuilt. **DE WILL NOT PAY OR BE RESPONSIBLE FOR ANY LABOUR COSTS FOR REMOVAL, REPAIR OR INSTALLATION.**

3. LIMITED LIFETIME WARRANTY ON THE SOLAR COLLECTOR

In addition to the above warranty, DE will grant a limited warranty at the expiration date of the twelfth year after initial installation. If any warranty claim arises after the twelfth year from initial installation. DE will repair, or at its option replace, any solar collector within a reasonable time which has been found to be defective, solely in material or workmanship. In the event that DE opts to replace any solar collector, the purchaser shall pay to DE, its Distributor or Dealer fifty percent (50%) of the published solar collector list price in effect at the time the warranty claim is submitted. **DE WILL NOT PAY OR BE RESPONSIBLE FOR REMOVAL OR INSTALLATION.** This limited warranty extends to the first retail buyer on whose premises the equipment is initially installed.

4. WHAT IS NOT COVERED

- A. This warranty does not apply to solar collectors or hardware which have not been installed by an authorized DE Master Dealer in strict compliance with DE's installation instructions, applicable codes and ordinances and operated in accordance with DE's operation and maintenance instructions.
- B. This warranty does not apply to conditions resulting from misuse, neglect or accident, or to solar collectors which have been damaged by extraordinary or abnormal weather conditions or other cause, thing, person or act of God.
- C. This warranty does not apply to conditions resulting from attempts at repair or alteration by anyone other than a person authorized by DE to do such repairs or alterations.
- D. This warranty does not apply to any solar collector on which the serial number/date code label has been altered, effaced or removed.
- E. No particular level of thermal performance or savings in fuel costs is warranted.
- F. This warranty does not cover other accessories, components or parts such as, but not limited to ball valves, check valves and vacuum relief valves which are not part of the solar collector or expressly warranted herein.
- G. DE, its Distributors, or its Master Dealers will not be liable for consequential damages to your home, inconveniences, loss of time or use of your solar heating system as a result of a warranty claim or the breach of this warranty. **SOME AREAS DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**
- H. DE will not be responsible for costs associated with the investigation or analysis of an alleged defect or any repair charges for such claims which you may make which are not covered by this warranty.

5. WHAT YOU MUST DO

To obtain service on the solar collector or hardware, you must notify the installing Master Dealer or the DE authorized service dealer and give the dealer the specific nature of the defect of malfunction within thirty (30) days after the discovery of any defect.

Failure to provide notification within thirty (30) days after discovery of the defect may be deemed a waiver of the warranty in certain areas. Within a reasonable period from the time DE is notified, DE will provide a repair method or replacement in accordance with this warranty. To verify that the warranty is still in effect, you must furnish evidence of the date of completion of installation to the DE dealer. The warranty registration card is not a condition precedent to coverage under this warranty, but its prompt return may eliminate the need to establish further proof of purchase. If you are unable to provide DE with proof of the date of installation, the basis for determining warranty eligibility will be based on the manufacturing date of the solar collector.

6. NO OTHER EXPRESS WARRANTIES

This is the only warranty given to you. No other product warranty whether written or verbal shall be binding on Daystar Energy Products International Inc., its Distributors or its Master Dealers.

7. WHAT TO DO IF THERE IS A QUESTION REGARDING THIS WARRANTY

Your satisfaction and good will are of primary concern to Daystar Energy Products International Inc. In the event a warranty matter is not handled to your satisfaction, the following steps are suggested:

- 1) Discuss the problem with the management of your Daystar Energy Products International Inc. Master Dealer.
- 2) Contact the Customer Service Manager at Daystar Energy Products International Inc., 2274 4th Avenue, RR1, Jordan Station, Ontario, L0R 1S0, 1 (905) 562-0077.